

R4 GPS

FAQs



VDO
CYCLECOMPUTING

R4 GPS - How do I perform a tour data reset?

Press and hold the right button until the tour has been saved.

What does the blue circle on the device display mean?

The Blue Circle is a graphic element that supports the training value in this circle. For example, it counts down slowly when you make a turn so that you can see when the next turn is coming up. Another example would be the compass. Here, the two blue elements always point north.

How can I set the time zone as well as the time?

Time zones / time of day - Every time you switch on the device and acquire satellite signals or synchronise the device with your smartphone, it automatically determines the time zone and the current time.

Can I also use mounts from third-party suppliers?

Only use the bracket from VDO.

What does the AM pop-up settings mean?

Assist mode pop-ups are short displays of your e-bike's assist mode when you change it.

How can I connect to the SIGMA RIDE APP via smartphone?

Simply connect your smartphone using the QR code displayed.

If you do not receive a QR code, please press Select device manually when connecting.

How many sensors can I connect?

No sensors can be connected to the R4 GPS.

R4 GPS - How do I install a FW manually?

You can download the firmware file here: <https://vdocyclecomputer.com/product/r4-gps/?tab=service#resource-1126-change-log>.

After downloading, connect your R4 to the PC and copy the firmware file (.bin) to the R4 (to the top level, not to a subfolder). After disconnecting, the update should now continue.

If you continue to have problems with the update, please contact our customer support.

How do I delete my sports profiles?

Open the SIGMA RIDE APP and select the device you are using.

In the Sport profiles tab, you can delete the corresponding sport profile by swiping from right to left.

Can I remove the battery?

Since GPS bike computers have fully sealed rechargeable batteries to meet IPX7 waterproof specifications, removing the battery may affect water resistance and void the warranty.

The battery cannot be replaced. At the end of the battery life, the entire device must be replaced.

Why are values from my e-bike missing?

The R4 GPS is merely a display device. If values are displayed incorrectly, please update your e-bike system.